

Website Privacy Policy

1. Purpose of the Privacy Policy

The purpose of this Privacy Policy is to inform visitors to the France IX Services websites <https://www.franceix.net/fr/>, <https://marketplace.franceix.net> and <https://portal.franceix.net> about the use of their personal data.

2. What is the role of France IX Services?

In the context of the management of our website, we act as a data controller. As such, we decide why (purposes) and how (means) your data is used.

3. How is your personal data collected?

- We collect Personal Data that you provide to us directly through forms. This includes contact data such as surname/first name or email address, as well as any other information that you wish to bring to our attention (services which interest you, etc.) or data that you spontaneously communicate to us by contacting our teams or during our exchanges.
- Also, some of your data is collected automatically, through cookies. To find out more, see our [cookie policy](#).

4. For what purpose and for how long do we use your personal data?

The table below summarises all the processing operations for which France IX Services may use your personal data.

Treatment name	Purposes	Legal basis	Data concerned	Storage period
<i>Website forms (contact, appointment booking, quote request, etc.)</i>	To process your request and provide you with the requested information or services.	Legitimate interest: to manage interactions with the public (customers and prospects) and to allow us to respond to requests addressed to us.	Identity and contact data; Data relating to professional life.	3 years from the last contact in an active base; and Storage on a probationary basis for 5 years.
<i>Newsletter management</i>	Regularly send the newsletter to subscribers.	Consent	Email address	Until the withdrawal of consent and a maximum of 3 years from the last contact.
<i>Recruitment</i>	Review and manage applications.	Pre-contractual measures;	All information contained in the resume, cover letter and	In accordance with the privacy policy of the publisher

Organization of events (webinars, participation in trade shows, etc.)

<p>(These purposes are implemented on the "Welcome to the Jungle" website - to which the www.franceix.net/fr/ website refers - in accordance with the privacy policy of the company publishing this website.)</p>	<p>Consent to keep resumes in a database (CV database).</p>	<p>correspondence exchanged with the applicant, including:</p> <ul style="list-style-type: none"> • Identity and contact data; • Data relating to professional life; • Personal data. 	<p>"Welcome to the Jungle" (https://www.welcometothejungle.com/fr/pages/privacy-policy), the data relating to applications is anonymised within a maximum period of 2 years from its collection.</p> <p>Before the expiry of this period, Welcome to the Jungle may contact the data subject again to find out whether he or she wishes to set up an additional storage period, in which case the period indicated above will start to run again.</p> <p>At the end of this period and the effective closure of the data subject's account, his or her personal data will be anonymised. They will then be used exclusively for statistical purposes.</p>
<p>Event organization management :</p> <ul style="list-style-type: none"> • Sending invitations, • Follow-up of registrations, • Satisfaction tracking. <p>(These purposes are implemented via subcontractors - booking platforms used by France IX such as Weezevent or HubSpot - in accordance with the privacy policy</p>	<p>Legitimate interest: to promote and improve events to a professional audience and to organise these events.</p>	<p>Identity and contact data;</p> <p>Data relating to registration and participation in events.</p>	<p>The data is kept for the period indicated in the Privacy Policy of the event booking platforms.</p>

	of the companies that publish these websites.)			
<i>Cookies deposit (for more information, see the website's cookie policy)</i>	To ensure the operation of the website and its security; Get statistics; Deliver personalized ads.	For functional cookies: legitimate interest in offering online content, ensuring the proper functioning of the website and securing it; Optional cookies: consent.	Browsing data; Identification data of the equipment used to browse the website.	Tracer lifetime: 13 months; and Data retention: maximum 25 months.
<i>Rights request management</i>	Receive, respond to and document requests for rights.	Legal obligation: GDPR.	Identity and contact data.	Time required to process the request; and Archiving for 5 years.

5. Who is your personal data intended for?

Within France IX Services (internal recipients)

Your Personal Data is processed by authorized members of France IX Services' staff.

Outside France IX Services (external recipients)

Several categories of third parties listed below may have access to your Personal Data. Only the Personal Data that is strictly necessary is transmitted to them.

- **Our service providers are involved in the delivery of the services (NOC, developers, etc.).**
- **Our marketing service providers (marketing agency, referencing management and solution for enriching and validating professional contacts) and cookie storage tools** (Matomo: <https://fr.matomo.org/privacy-policy/>).
- **Your data may be transmitted to our CRM (customer relationship management tool: Hubspot: <https://legal.hubspot.com/fr/privacy-policy>), to our email solution for the purpose of communicating with you (Gmail: <https://policies.google.com/privacy?hl=fr-CA>) and to our online file storage or sharing solution (Dropbox: <https://www.dropbox.com/fr/privacy>).**

We ensure that these subcontractors contractually commit to implementing a level of protection equivalent to ours and in accordance with the Regulation.

France IX Services undertakes not to transmit your Personal Data to third parties unless:

- You have given your prior consent to the sharing of your Personal Data with third parties,
- Sharing your Personal Data with this third party is necessary for the provision of the requested services,
- A competent judicial or administrative authority requires that the Data be transmitted to it.

6. How your data is used by third-party platforms

Our website may contain links to other websites over which we have no control. We encourage you to read the privacy policies of the websites and apps you may interact with.

7. Transfer outside the EU

We give as much priority as possible to the storage of your personal data within the European Union. For example, our servers are located within the European Union.

However, we may use service providers who process the information we provide to them outside the European Union. When this occurs, we ensure that the recipient offers appropriate safeguards to process your information with a level of protection that meets GDPR requirements (in particular, through the use of the European Commission's Standard Contractual Clauses, which the CNIL has recognized as ensuring a sufficient level of protection for privacy and fundamental rights).

We also use free or paid digital tools or services (for example for sending newsletters, satisfaction surveys, etc.), some of which may process data outside the European Union. For the use of these tools, which are important for our internal organization, we strive to balance the choice of an effective technical solution with GDPR compliance. We prioritize providers that demonstrate a commitment to personal data protection and whose practices align with the GDPR, in order to respect privacy as much as possible.

8. What are your rights regarding your personal data?

a) Right of access

You can request and obtain information about the personal data we hold about you.

b) Right to rectification

You have the right to request the correction of your inaccurate or incomplete personal data.

c) Right to erasure

Also known as the "right to be forgotten", it allows you to request the deletion of your personal data unless the data must be retained:

- for compliance with a legal obligation,
- for the establishment, exercise or defence of legal claims.

d) Right to restriction of processing

This right allows you to request to limit the use of your personal data in certain circumstances:

- You have requested the rectification of your data, the processing may then be limited to the time it takes to verify the accuracy of your personal data;
- The processing is unlawful and you object to the erasure of your data and request the restriction of their use instead;
- The data controller no longer needs your data for the purposes of the processing, but it is necessary for you for the establishment, exercise or defence of legal claim;

- You have objected to the processing and we will check whether our legitimate grounds prevail over yours.

e) Right to data portability

You may receive your personal data in a structured, machine-readable format, in order to transfer it to another organization.

f) Right to object

You have the right to object to the processing of your personal data on legitimate grounds, unless there are compelling legitimate grounds to continue processing.

Several processing of your personal data are subject to your consent. You can remove it at any time.

g) Right to make a complaint to the CNIL

You also have the right to submit a complaint to the CNIL, the supervisory authority (www.cnil.fr).

9. How to exercise your rights?

a) Procedures for exercising rights

You can submit your requests in the following ways:

- By mail to the following address: France IX Services, To the attention of the GDPR Referent, 18 rue La Boétie 75008 Paris
- Thanks to our form for [exercising rights](#)

b) Response time

France IX Services has a period of one month to respond to you from the receipt of your request. This period may be extended by two months due to the complexity of your request and the number of requests made to us; in this case you will be informed.

10. Policy changes

This Privacy Policy may be subject to updates.

Date of last update: 2025, June 11.